Enterprise Ethernet

↳ ## Unlock your potential with superfast fibre connectivity direct to your door

Get the enterprise grade, superfast, and dependable internet every business or school needs to compete in a hyper-connected, data-dependent world.

Enterprise Ethernet brings dedicated end-to-end fibre to any site in Australia located within the nbn™ fixed line footprint - without the price tag of a traditional private fibre connection from the large telcos.

↳ ## Power next-generation productivity

nbn™ Enterprise Ethernet powered by TasmaNet delivers symmetrical upload and download speeds from 10 Mbps to 1 Gbps so you can seamlessly operate bandwidth-intensive applications like IP voice and video conferencing.

Power the networking, cloud, and data protection solutions you need to future-proof your business, or give your students the advantage of a content rich, next-generation STEM education.

↳ ## What's it cost? You'll be surprised!

Enterprise Ethernet is a game-changer for organisations struggling with congested internet using outdated connection technology or faced with limited connectivity options due to their location.

TasmaNet connected the first nbn™ Enterprise Ethernet service anywhere in Australia and now we're helping schools and businesses around the country level the playing field with superfast fibre to their sites.

If you've been waiting to realise the promise of superfast connectivity, talk to us today and unlock your potential!

powered by

business **nbn**™

dlcs **ISO/IEC 27001 certified**

Product Overview

TasmaNet Enterprise Ethernet offers organisations of all sizes a cost-effective upgrade to superfast and dependable internet using dedicated fibre.
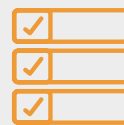
SMALL | **MEDIUM** | **LARGE**

FUTURE PROOF TECHNOLOGY
Power communications, networking, cloud, and data protection solutions your staff or students need to thrive.

FIBRE DIRECT TO YOUR SITE
A cost-effective fibre upgrade direct to your sites anywhere on the nbn™ fixed line network nationally.

SUPERFAST SYMMETRICAL SPEED
Genuine enterprise grade connectivity delivering symmetrical speeds from 10/10 Mbps up to 1/1 Gbps.

PRIORITISE CRITICAL TRAFFIC
Seamlessly operate bandwidth-intensive applications like IP voice and video conferencing - whenever you need to work.

ENTERPRISE GRADE SUPPORT
Fast, secure, and reliable fibre keeps you connected 24/7, backed by our enhanced Service Level support options.

Contact your TasmaNet Account Manager or

sales@tasmanet.com.au

1300 792 711 | www.tasmanet.com.au

TasmaNet Connect

TasmaNet Enterprise Ethernet

Delivery Zones and Service Speed

TasmaNet Enterprise Ethernet pricing is determined by which of the three nbn™ Enterprise Ethernet delivery zones your premises are located within, as well as the service speed you select for your connection.

Service Speed Options
20/20 Mbps
50/50 Mbps
100 / 100 - 1000/1000 Mbps in 100 Mbps increments

Support Hours and Service Resolution

We know how critical dependable superfast connectivity is to your business

TasmaNet is an nbn™ Wholesale Service Provider so we are able to work directly with nbn Co to streamline service activation and quickly resolve any service interruptions. All service support requests are managed by our Australian-based Service Desk and the nbn™ Business Network Operations Centre.

TasmaNet Enterprise Ethernet customers receive expert support for all service delivery issues during business hours as standard, and can lodge emergency service outage notifications with our Service Desk 24/7. Enhanced Service Support Hours upgrades are available.

TasmaNet offers a premium 12 hour Service Resolution Time as standard, with enhanced Service Resolution Times available as optional upgrades.

Fault	Service Support Hours		
Service Outage	24/7 Included		
Non Service Outage	8am - 6pm Mon - Fri Included	8am - 6pm 7 days Upgrade	24/7 Upgrade

See the TasmaNet Enterprise Internet Service Schedule for full SLA information

Service Resolution Time		
12 hours Included	8 hours Upgrade	6 hours Upgrade

Installation and Equipment

Services require nbn Co to connect fibre from the nearest nbn™ Fibre Access Node to your premises and install an upgraded Network Termination Device. Service activation will take upwards of 30 days from the date of order, depending on the complexity of the fibre installation.

All TasmaNet Enterprise Ethernet services include a pre-configured business grade networking device. Choose either dropship delivery direct to your business for easy self-activation, or onsite installation and configuration by a TasmaNet accredited service technician.

Installation Type	Subscription Term (months)		
	12	24	36
Dropship	$6,000	$2,500	$1,000
Onsite	$6,500	$3,000	$1,500

Use TasmaNet Enterprise Ethernet to power a superfast and secure Managed Private Network connecting all your sites!