TasmaNet

TasmaNet Business SIP

A smart, cost-effective way to keep your business PBX connected without ISDN.

Contact your TasmaNet Account Manager or

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TasmaNet
www.tasmanet.com.au

Business SIP

→ A smart way to stay connected

Business SIP uses SIP Trunking, virtual connections to the regular telephone network, that enable you to make calls over a TasmaNet data connection using your existing on-site PABX equipment.

SIP Trunking is the simple, cost effective upgrade every PABX-equipped business needs to stay connected as traditional ISDN is disconnected.

→ Flexible and scalable

Each business location is allocated one or more SIP Trunks that can support from 2 - 100 simultaneous calls, making Business SIP ideal for organisations with a number of branches or remote workers that need dependable, collaborative communications.

Call capacity can be quickly upgraded as your business grows, so that you can keep using the features of your business PABX without ISDN.

→ Business grade connectivity

Business SIP is powered by TasmaNet Business Internet so your voice traffic uses the same high quality, uncrowded connection as your data.

TasmaNet is an nbn™ Wholesale Service Provider so we can optimise your connection with enhanced Traffic Class options, ensuring that your voice and video calls always receive dedicated bandwidth.

→ The time to upgrade to SIP is now!

Don't put your business on hold! ISDN telephone services are disconnecting in Australia from mid-2019.

Ask us today how TasmaNet Business SIP can unlock productivity benefits, save you money, and keep you dependably connected to your customers.

powered by nbn™ BUSINESS

dlcs ISO/IEC 27001 certified

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Product Overview

TasmaNet Business SIP suits organisations of any size looking for a high quality digital voice solution for use with existing IP-enabled PABX equipment.

SMALL | **MEDIUM** | **LARGE**

COST EFFECTIVE UPGRADE
Competitive call rates and low monthly access fees can save your business money compared to legacy ISDN telephone costs.

DRIVE VALUE FROM YOUR PABX
Quickly add lines or new users as business call volumes grow, without site installations or incurring new PABX hardware costs.

BUSINESS GRADE CONNECTION
Your voice traffic uses the same reliable, unlimited and uncrowded TasmaNet Business Internet connection as your data.

KEEP YOUR PHONE NUMBERS
We'll help you migrate your existing telephone and fax numbers so that you stay connected to your customers.

BUSINESS FOCUSED SUPPORT
Make TasmaNet your one-stop customer service, support, and billing solution for your business data and voice connections.

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TasmaNet Connect

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TasmaNet Customising Business SIP

↳ We'll help you assemble the pieces to solve your business communications puzzle

Optimise Your Data Connection

Quality data connections are critical to IP telephony call quality

Business SIP is powered by the same uncrowded connectivity our customers rely on for their essential business data, using optimised nbn™ fixed line, fixed wireless, or superfast Enterprise Ethernet fibre technology.

SIP Trunks and Simultaneous Calls - How many does your business need?

Each SIP trunk supports from 2 - 100 channels. Every simultaneous incoming or outgoing telephone call uses a channel, including calls placed on hold or in a queue after initial connection.

Dividing the number of internal extensions your business has by three will provide a guide to the number of channels needed, and we will review your recent phone bills to identify typical usage patterns and calculate the most cost-effective access plan.

Channels can be quickly and easily added to a SIP Trunk to accommodate increased call volumes or new employees.

Select a Monthly Access Plan to suit your business call usage

Once you've assessed how many channels your business needs, select the best value access plan for your typical call usage:

Business SIP Standard combines competitive call rates and a low access charge per channel, great value for businesses with lower volumes of outgoing calls.

Business SIP Capacity includes all local, national, and mobile calls for a flat monthly access charge.

	BUSINESS SIP **STANDARD**	BUSINESS SIP **CAPACITY**
Local & National Numbers	10c per call	Included
Mobile Numbers	15c per minute	Included
13/1300 Numbers	35c per call	35c per call
1800 Numbers	Included	Included
Business SIP Intra-Account	Included	Included
1223 Directory Assistance	$1.00 per call	$1.00 per call
1225 Directory Assistance	$3.30 per call	$3.30 per call
International Calls	From 2c per minute *	From 2c per minute *
Monthly Access Cost	**$7.50 per channel**	**$55.00 per channel**

* International call rates are subject to variation. Current call rates can be viewed at www.tasmanet.com.au

Number Porting

One or more phone numbers can be associated with Business SIP and Business Fax services.

We'll issue you numbers or help you port your existing numbers so that your business stays connected to your customers.

Do You Need Business Fax?

Faxing via SIP can be unreliable, so TasmaNet Business Fax is an ideal solution for businesses like medical practices and pharmacies to conveniently send or receive faxes using nominated business email addresses.

Handsets and Headsets

Business SIP is compatible with most IP-enabled PABX systems.

You can use your existing IP handsets and headsets or we offer a range of quality business grade IP telephony hardware selected to work with Business SIP services.

Setup and Configuration

Once all the pieces are ready we'll help you complete the solution to your business communications puzzle by making sure that the connection to your PABX is optimised and your phone and fax numbers are working.

All you need to do is configure your PABX to experience great value and dependable voice and video calling, backed by our 100% Australian service desk team.