# **/// TasmaNet**

# Business Internet



Connect with your customers. Connect to the world.



Contact your TasmaNet Account Manager or sales@tasmanet.com.au | 1300 792 711



# Business Internet

#### → Business Internet built just for business

Quality internet is essential for every business but not all internet plans are built for business. Unlike the big telcos, we're business internet specialists. TasmaNet Business Internet is built for customers that know that advertised download speeds don't mean much if your business data is competing with the neighbourhood Netflix traffic over a connection with too many subscribers.

#### → Business Capacity: dedicated fibre

If your business depends on 24/7 superfast connectivity, TasmaNet delivers symmetrical upload and download speeds up to 1 Gbps using nbn™ Enterprise Ethernet technology. Ask us today how you can upgrade to dedicated end-to-end fibre at your business, anywhere in Australia within the nbn™ fixed line footprint - and you'll be amazed at how costeffective fibre installation can be!

#### → Business Standard: above average!

If you're looking for great value business grade nbn<sup>™</sup> delivered over FTTN/B/P or Fixed Wireless connections, TasmaNet provisions services on speed tiers from 50 - 250 Mbps. We're an accredited nbn<sup>™</sup> Wholesale Service Provider so we control congestion at every level of the network to ensure that your nbn<sup>™</sup> service delivers the business outcomes you expect.

#### → Connect all your business sites

We're also expert at building resilient and secure Managed Private Networks using the best connectivity options available, including the TasmaNet Wireless network we built to connect rural businesses left stranded by the big players.

#### Talk to us today and get on with business!





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### **Product Overview**

TasmaNet Business Internet delivers the unlimited, uncrowded, superfast broadband internet that every connected business needs.





#### SUPERFAST + UNLIMITED DATA

Unlock cloud solutions like data backup, internet security, and software-as-aservice to power your business growth.



#### **CHOOSE YOUR TECHNOLOGY**

We deliver superfast speeds nationwide using nbn™ Enterprise Ethernet, fixed line, or fixed wireless connection technology.



#### UNCROWDED CONNECTIVITY

Unlike other telcos we don't oversubscribe our plans and we tell you how many subscribers share your bandwidth.



#### PRIORITISE CRITICAL TRAFFIC

Our bandwidth configuration lets you prioritise business-critical data traffic according to your business requirements.



#### **BUSINESS FOCUSED SUPPORT**

Get expert local support from our 100% Australian service desk and trusted service partners - wherever you do business.

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1300 792 711 | www.tasmanet.com.au

## **MasmaNet Connect**

TasmaNet has been Certified by DLCS to ISO/IEC 27001 ©TasmaNet Pty Ltd ABN 61 111 240 978

# TasmaNet Business Internet

#### → Business Capacity: cost-effective, dedicated & superfast fibre direct to your door!



TasmaNet Business Capacity Internet brings dedicated end-to-end fibre to any business in Australia located within the nbn<sup>™</sup> fixed line footprint, using nbn<sup>™</sup> Enterprise Ethernet technology to deliver superfast symmetrical speeds from 10 Mbps - 1 Gbps. Business Capacity pricing is determined by which of the three nbn<sup>TM</sup> Enterprise Ethernet delivery zones your premises are located within, as well as the service speed you select for your connection. Ask us for a no obligation quote today!

#### → Business Standard: unlimited & uncrowded internet that's anything but standard!



TasmaNet Business Standard Internet plans deliver unlimited, uncrowded, superfast broadband internet over nbn<sup>™</sup> FTTN/B/P and Fixed Wireless connections. Ask us about Traffic Class upgrades to keep your business-critical IP telephone and video conferencing connected, no matter how busy your business grows.

	BEYOND STANDARD!	
BUSINESS STANDARD PERMONTH 50	BUSINESS STANDARD 100 BERMONTH	BUSINESS STANDARD 250
50/20 nbn™ SPEED TIER	100/40 nbn™ SPEED TIER	250/100 nbn™ SPEED TIER
UNLIMITED DATA USAGE	UNLIMITED DATA USAGE	UNLIMITED DATA USAGE
30:1 CONTENTION RATIO	30:1 CONTENTION RATIO	30:1 CONTENTION RATIO
FREE WI-FI MODEM	FREE WI-FI MODEM	FREE WI-FI MODEM
\$0 CONNECTION FEE	\$0 CONNECTION FEE	\$0 CONNECTION FEE
Fixed Wireless FTTN FTTB FTTP	FTTN FTTB FTTP HFC	FTTP
HFC CONNECTIONS	CONNECTIONS	CONNECTIONS
Minimum Cost \$1,200 over 12 months	Minimum Cost \$2,400 over 12 months	Minimum Cost \$4,800 over 12 months

Business Grade nbn™ for every business

#### → Support Hours and Service Resolution



TasmaNet is an nbn<sup>™</sup> Wholesale Service Provider so we work directly with nbn Co to streamline service activation and quickly resolve any service interruptions.

TasmaNet Business Internet customers receive expert business hours support and 24 hour service resolution from our Australian service desk as standard.

Enhanced Service Support Hours and Service Resolution upgrades are available.

Service Support Hours			
8am - 6pm Mon - Fri	8am-6pm 7 days	24/7	
Included	Upgrade	Upgrade	

Service Resolution Time			
24 hours	8 hours	6 hours	
Included	Upgrade	Upgrade	

See the Business Internet Service Schedule for full SLA information

Use TasmaNet Business Internet to power feature packed and flexible TasmaNet Business Voice IP telephony!